

U.S. Government Accountability Office Data Posted  
Pursuant to the No Fear Act:  
**GAO Internal Complaint Activity**

Data as of June 30, 2004 – End of Third Quarter FY 2004

<b>29 CFR § 1614.704(a) – (c)</b>		<b>29 CFR § 1614.705 Comparative Data Previous Fiscal Year Data</b>				
<b>Complaint Activity</b>	<b>FY 2004 thru 3<sup>rd</sup> qtr</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>	<b>1999</b>
Number of complaints filed (a)	4	9	11	4	6	5
Number of complainants (b)	4	8	11	4	6	5
Repeat filers (c)	2	2	3	2	1	2

<b>29 CFR § 1614.704(d)</b>		<b>29 CFR § 1614.705 Comparative Data Previous Fiscal Year Data</b>				
<b>Complaint by Basis</b>	<b>FY 2004 thru 3<sup>rd</sup> qtr</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>	<b>1999</b>
Race	2	3	5	3	5	5
Color	1	0	0	2	2	0
Religion	1	0	0	0	0	0
National origin	1	0	1	1	2	0
Sex (including complaints filed under Equal Pay Act)	0	3	4	3	2	2
Disability	1	0	2	0	3	1
Age	4	5	9	2	3	5
Reprisal	3	2	6	2	3	1
Other	0	0	0	0	0	0

<b>29 CFR §1614.704(e)</b>		<b>29 CFR §1614.705 Comparative Data Previous Fiscal Year Data</b>				
<b>Complaint by Issue</b>	<b>FY 2004 thru 3<sup>rd</sup> qtr</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>	<b>1999</b>
Appointment/hire	0	1	1	0	0	0
Assignment of duties	0	1	5	1	3	1
Awards	1	1	1	0	1	0
Conversion to permanent	0	0	0	0	1	0
<b>Disciplinary action</b>						
Demotion	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0
Suspension	0	0	0	0	0	0
Removal	0	0	1	0	0	0
Other	0	0	0	0	1	0
Duty hours	0	0	0	0	0	0
Evaluation appraisal	1	3	5	0	2	1
Examination/test	0	0	0	0	0	0

29 CFR §1614.704(e)		29 CFR §1614.705 Comparative Data Previous Fiscal Year Data				
Complaint by Issue	FY 2004 thru 3 <sup>rd</sup> qtr	2003	2002	2001	2000	1999
<b>Harassment</b>						
Nonsexual	0	0	0	0	1	1
Sexual	0	0	0	0	0	0
Medical examination	0	0	0	0	1	1
Pay (including overtime)	0	0	0	0	0	0
Promotion/nonselection	2	0	0	3	1	2
<b>Reassignment</b>						
Denied	0	0	0	0	1	0
Directed	0	0	0	0	1	0
Reasonable accommodation	1	0	0	1	2	1
Reinstatement	0	0	0	0	0	0
Retirement	0	0	0	0	0	0
Termination	0	0	2	0	1	0

<b>29 CFR §1614.704(e)</b>		<b>29 CFR §1614.705 Comparative Data Previous Fiscal Year Data</b>				
<b>Complaint by Issue</b>	<b>FY 2004 thru 3<sup>rd</sup> qtr</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>	<b>1999</b>
Terms/condition of employment	1	0	0	0	1	1
Time and attendance	1	0	0	0	0	0
Training	0	0	0	0	0	0
Other	0	0	0	0	0	0

<b>29 CFR §1614.704(f)</b>			
<b>Processing Time "...post the average length of time it takes to complete each step of the process for every complaint that is pending during any time of the then fiscal year..."</b>		<b>FY 2004 thru 3<sup>rd</sup> qtr</b>	
		Number	Average Days
All complaints pending in investigative stage	1614.704(f)(1)	4	189
All complaints pending in final agency action stage		4	294
All complaints pending in which hearing was not requested	1614.704(f)(2)	unable to determine	
Time in investigation stage			
Time to issue final agency action			
All complaints pending in which a hearing was requested	1614.704(f)(3)	unable to determine	
Time in investigation stage			
Time to issue final agency action			

<b>29 CFR §1614.704(g)</b>	<b>29 CFR §1614.705 Comparative Data Previous Fiscal Year Data</b>					
<b>Complaints Dismissed by Agency Pursuant to 1614.107(a)</b>	<b>FY 2004 thru 3<sup>rd</sup> qtr</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>	<b>1999</b>
Total complaints dismissed by agency	0	0	1	3	2	5
Average days pending prior to dismissal	0	0	6	88	63	207

<b>29 CFR §1614.704(h)</b>	<b>29 CFR §1614.705 Comparative Data Previous Fiscal Year Data</b>											
<b>Total Final Agency Actions Finding Discrimination</b>	<b>FY 2004 thru 3<sup>rd</sup> qtr</b>		<b>2003</b>		<b>2002</b>		<b>2001</b>		<b>2000</b>		<b>1999</b>	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>Total number findings 704(h)(1)</b>	0		0		0		0		0		0	
<b>Without hearing 704(h)(2)</b>												
<b>With hearing 704(h)(3)</b>												

29 CFR §1614.704(i)	29 CFR §1614.705 Comparative Data											
	Previous Fiscal Year Data											
Findings of Discrimination Rendered by Basis	FY 2004 thru 3 <sup>rd</sup> qtr		2003		2002		2001		2000		1999	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>Total number findings 704(i)(1)</b>	0		0		0		0		0		0	
<b>Number findings rendered without hearing 704(i)(2)</b>	0		0		0		0		0		0	
<b>Number findings rendered after hearing 704(i)(3)</b>	0		0		0		0		0		0	
Race												
Color												
Religion												
National origin												
Sex (include Equal Pay Act)												
Disability												
Age												
Reprisal												

29 CFR §1614.704(j)	29 CFR §1614.705 Comparative Data Previous Fiscal Year Data											
Findings of Discrimination Rendered by Issue	FY 2004 thru 3 <sup>rd</sup> qtr		2003		2002		2001		2000		1999	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>Total number findings 704(j)(1)</b>	0		0		0		0		0		0	
<b>Findings without hearing 704(j)(2)</b>	0		0		0		0		0		0	
<b>Findings after hearing 704(j)(3)</b>	0		0		0		0		0		0	
Appointment/hire												
Assignment of duties												
Awards												
Conversion to full-time												
Disciplinary action												
Demotion												
Reprimand												
Suspension												
Removal												
Other												
Duty hours												
Evaluation appraisal												
Examination/test												
Harassment												
Nonsexual												
Sexual												
Medical examination												
Pay (including overtime)												
Promotion/nonselection												

29 CFR §1614.704(j)	29 CFR §1614.705 Comparative Data Previous Fiscal Year Data											
Findings of Discrimination Rendered by Issue	FY 2004 thru 3 <sup>rd</sup> qtr		2003		2002		2001		2000		1999	
	#	%	#	%	#	%	#	%	#	%	#	%
Reassignment												
Denied												
Directed												
Reasonable accommodation												
Reinstatement												
Retirement												
Termination												
Terms/conditions of employment												
Time and attendance												
Training												
Other												

<b>29 CFR §1614.704(k)</b>	<b>29 CFR §1614.705 Comparative Data Previous Fiscal Year Data</b>					
<b>Complaints Pending From Previous Fiscal Years by Status</b>	<b>FY 2004 thru 3<sup>rd</sup> qtr</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>	<b>1999</b>
Total complaints from previous fiscal years 704(k)(1)	9	8	2	3	2	5
Total complainants 704(k)(2)	8	9	11	4	6	5
<b>Number complaints pending [as of 9/30]: 704(k)(3)</b>						
Investigation	2	11	12	3	*	3
ROI issued, pending complainant's action	1	*	*	*	*	*
Hearing	0	0	0	0	0	0
Final agency action	4	3	0	1	2	1
Appeal with Personnel Appeals Board or federal court	*	*	1	1	1	4
*Unable to reconstruct data						

<b>29 CFR §1614.704(1)</b>	<b>29 CFR §1614.705 Comparative Data Previous Fiscal Year Data</b>					
<b>Complaint Investigations</b>	<b>FY 2004 thru 3<sup>rd</sup> qtr</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>	<b>1999</b>
Number pending completion of investigation	4	11	12	3	0	3
Pending investigations over required time frames	2	6	9	2	0	1